



# Return and Exchange Form

Overland Returns • 2096 Nutmeg Ave. • Fairfield, IA 52556

If you're not completely satisfied, with your order simply return your merchandise for a full refund or exchange—the process is quick, easy, and free within the 50 United States.

### STEP 1



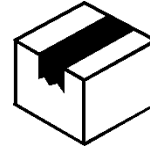
Fill out your Form and place in box with merchandise

### STEP 2



Generate a free label at [www.overland.com/returns](http://www.overland.com/returns) and attach it to your shipping box

### STEP 3



Drop off your return at the appropriate label carrier location

Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Order # \_\_\_\_\_

Received as a Gift from: \_\_\_\_\_

New Delivery Address (if applicable) \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip \_\_\_\_\_

### Item(s) you are returning:

| Style No. | Description                       | Color | Size                              | Qty.      | Return Code       |
|-----------|-----------------------------------|-------|-----------------------------------|-----------|-------------------|
|           |                                   |       |                                   |           | A B C D E F G H I |
|           |                                   |       |                                   |           | A B C D E F G H I |
|           |                                   |       |                                   |           | A B C D E F G H I |
| A         | Didn't like or no longer need     | F     | Item not as described or pictured | Comments: |                   |
| B         | Changed mind or bought by mistake | G     | Item is damaged or defective      |           |                   |
| C         | Too large                         | H     | Gift returned                     |           |                   |
| D         | Too small                         | I     | Other:                            |           |                   |
| E         | Wrong item/size shipped           |       |                                   |           |                   |

### Receive a Prompt Refund:

- For purchases made by credit card, a credit will be issued within 24 hours of receipt of your return **on the original card charged**. The credit should appear on your card statement the following billing cycle. If you no longer have the card used for the order, please contact us in advance and a refund by check or Overland gift card can be issued.
- For purchases made by cash or check, please provide your current mailing address and a refund check will be mailed to you promptly upon receipt of your return.

### Please check one of the following:

Exchange for items listed

Reimburse credit card

Overland gift card

### Item(s) you would like us to send you for exchange:

| Style No. | Description | Color | Size | Qty. | Price |
|-----------|-------------|-------|------|------|-------|
|           |             |       |      |      | \$    |
|           |             |       |      |      | \$    |
|           |             |       |      |      | \$    |

[Questions? We're here to help!](#) Call: (800) 683-7526 [service@overland.com](mailto:service@overland.com)

Find an Overland retail store near you at: [www.overland.com/stores](http://www.overland.com/stores)

For office use only

Order #

# R E

AP / GP / PP Done    Opened Initials: \_\_\_\_\_ Date: \_\_\_\_\_

CC GC PP GP AP RC

Check: SZ / CL / L&R / POC / ZIP / BTT / MK

Even? Yes No Ref: \$

Initials: \_\_\_\_\_ Date: \_\_\_\_\_ Adj # \_\_\_\_\_